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peace of mind

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Gary Lovelock, Marshall's
IT Support Manager

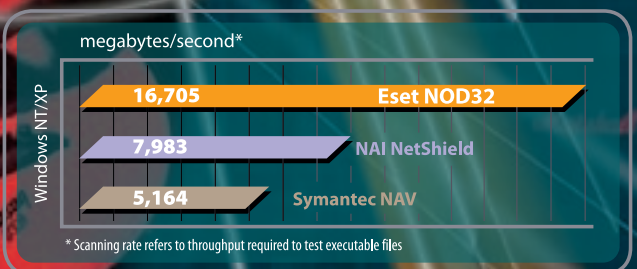
Marshall Amplification has been the 'sound of rock' for over 40 years, and the company's exhaustive range of guitar amps has been used by countless musicians worldwide from Status Quo to The Darkness.

The company enjoys a global reputation for excellence which is reflected in the IT team's attitude to service and support issues. Since early 2004 Marshall has been an enthusiastic user of NOD32 anti-virus software when it decided to replace a 2-year-old Sophos solution.

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Scanning rate



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NOD32
antivirus system

▶ Marshall Amplification case study

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The company enjoys a global reputation for excellence which is reflected in the IT team’s attitude to service and support issues. Since early 2004 Marshall has been an enthusiastic user of NOD32 anti-virus software when it decided to replace a 2-year-old Sophos solution. NOD32 is now used across all Marshall’s desktops providing a new level of anti-virus security and peace of mind to the three-strong IT team.

The organisation was seeking an improvement in functionality, such as automatic updating, which NOD32 offered. Gary Lovelock, Marshall’s IT Support, explains: “We have between 60 and 70 workstations at these offices and it was taking me a considerable amount of time to update the server and ensure that all workstations were updated appropriately with monthly and interim updates.”

Having researched the market to find a solution that would be appropriate for future as well as current needs, Marshall selected NOD32 as it met a number of key criteria “We were extremely impressed with NOD’s detection rates, which are second to none, and the overall package was great,” said Lovelock. “The daily updates are excellent and can be made available very quickly. With NOD, the whole thing is hands-free and I can be confident it has been done effectively and that all workstations are secure. There’s nothing like the peace of mind that NOD brings and it frees me to do other support and project work.”

When asked about value for money Gary Lovelock explains that although budget was not a prime consideration he found NOD32 to be extremely competitively priced, offering superb value for money.

Marshall ran a five-user, two month pilot and quickly moved to company-wide roll-out. Installation was straightforward and remote installation features meant that it was very quick and easy to scale the system.

Another benefit has been the small size of updates. “In the past updates were quite large and pushing them around our network could really impact performance, particularly if everyone logged in at the same time in the morning,” said Gary. The users are oblivious to the software which runs in the background, providing on-access scanning for every document that is opened. The system is set up to scan every workstation at lunchtime daily.



The administrative functions of NOD32 are also excellent according to Marshall’s IT team, which find the Interface attractive and easy to navigate.

Gary Lovelock confirms: “We are very satisfied with our choice of NOD32 and feel confident in its abilities to stay ahead of any virus threats that may be thrown our way”.

Marshall
AMPLIFICATION

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Gary Lovelock,
Marshall’s IT Support

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NOD 32
antivirus system